

BIKE HIRE

TERMS AND CONDITIONS



The hirer of any bike and helmet must accept total responsibility for the safe custody and return of the goods, against any loss/damage, howsoever caused during the specified period of hire.

Any damage to the bike/equipment must be paid for. This will include punctures, snapped chains, buckled wheels, as well as any crash damage, significant scratches, dents, plus breakages of any component that requires replacement for it to function correctly.

We do not aim to make a profit from damages, only to cover the cost of the parts and workshop time. Parts are charged at cost, and labour at our standard rate. If you have any problems regarding your hire bike please ask a member of staff for assistance.

Every bike is prepared for hire by our mechanics and will be checked pre and post hire with the hirer present, so highlight any issues at this time. If you believe a bike was already damaged or faulty when you collected it for hire, please inform us within 45 minutes of hire. No refunds can be given after this time.

Contact details will be held on the computer to allow Rock UK Adventure Centres to fulfil its legal requirements as a Limited Company and Registered Charity and if you wish you can be kept informed of the work of the Centres, of future developments, and of any special events.